## **Program A: Executive and Administration**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information

DEPARTMENT ID: Department of Economic Development

AGENCY ID: 05-251 Office of the Secretary

PROGRAM ID: Program A: Executive and Administration Program

1. (KEY) To provide the administrative oversight and leadership necessary to ensure that at least 90% of all department objectives are achieved.

Strategic Link: Relates to Goal 1: To provide leadership to the Department in its efforts to sustain long-term economic development in Louisiana

Louisiana: Vision 2020 Link: Related to Objective 1,8: To improve the efficiency and accountability of governmental agencies

Children's Cabinet Link: N/A

Other Link(s): N/A

Explanatory Note: An objective is considered to be achieved if the key indicators related to each objective are within 5% of the standard level or better. This performance indicator will be reported at year-end, when it can be determined if objectives have been met.

				PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE			
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE			
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET			
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL			
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004			
14008	K	Percentage of department objectives achieved	Not applicable 1	85.2% 1	90%	90%	90%	90%			
12546	S	Number of staff enrichment opportunities <sup>2</sup>	Not applicable	6	6	6	6	2			

<sup>&</sup>lt;sup>1</sup> This performance indicator did not appear under Act 12 of 2001 and does not have a performance standard for FY 2001-2002.

<sup>&</sup>lt;sup>2</sup> The name of this performance indicator has been revised from "Number of training sessions, retreats, and other events conducted to build knowledge base and morale at LDED" to "Number of staff enrichment opportunities" for clarity sake. The method of calculation has not been changed.

DEPARTMENT ID: Department of Economic Development

AGENCY ID: 05-251 Office of the Secretary

PROGRAM ID: Program A: Executive and Administration Program

2. (KEY) Ensure 200 structured educational and outreach programs are conducted by Department staff for economic development allies, the business community, professional organizations, and Louisiana citizens annually.

Strategic Link: Relates to Program Goal 1: To provide leadership to sustain long-term economic development in Louisiana

Louisiana: Vision 2020 Link: Relates to Goal 2: To have an economy driven by a diverse and thriving set of technology-intensive industries that actively utilize Louisiana's colleges and universities as a source of well-educated graduates as employees, a source of expertise for problem-solving and a source of technology for commercialization

Children's Budget Link: Not applicable

Other Link(s): Not applicable

				PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE			
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE			
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET			
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL			
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004			
New	K	Number of outreach programs conducted <sup>2</sup>	Not applicable 1	175	Not applicable 1	Not applicable 1	200	200			
New	S	Number of continuing legal education <sup>3</sup>	Not applicable 1	Not applicable 1	Not applicable 1	Not applicable 1	2	2			
		(CLE)/informational programs offered									
New	S	Number of product services training workshops	Not applicable 1	Not applicable 1	Not applicable 1	Not applicable 1	2	2			
		held									

<sup>&</sup>lt;sup>1</sup> This performance indicator did not appear under Act 12 of 2001 or Act 13 of 2002 and does not have performance standards for FY 2001-2002 or FY 2002-2003.

<sup>&</sup>lt;sup>2</sup> Outreach programs are to deliver a message that educates stakeholders regarding economic development initiatives.

<sup>&</sup>lt;sup>3</sup> The Department will implement informational programs that inform existing and potential Louisiana businesses of state business law and tort reform.

DEPARTMENT ID: Department of Economic Development

AGENCY ID: 05-251 Office of the Secretary

PROGRAM ID: Program A: Executive and Administration Program

3. (KEY) Promote Louisiana as a preferred location to do business by meeting with 30 site selection consultants and participating in 20 national/international cluster-related trade shows annually.

Strategic Link: Relates to Program Goal 1: To provide leadership to sustain long-term economic development in Louisiana

Louisiana: Vision 2020 Link: Relates to Goal 3: To have a standard of living among the top 10 states in America and safe, healthy communities where rich, natural and cultural assets continue to make

Children's Budget Link: Not applicable

Other Link(s): Not applicable

Explanatory Note: LED will cultivate relationships with and educate site selection consultants about economic development in the state, facilitate the creation of a permanent executive center within the New Orleans Convention Center for use by the State in promoting Louisiana, and partner with the Department of Culture, Recreation and Tourism to promote Louisiana as the preferred location to do business.

				PERFORMANCE INDICATOR VALUES							
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE			
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE			
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET			
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL			
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004			
New	K	Number of site selection consultants met	Not applicable 1	Not applicable 1	Not applicable 1	Not applicable 1	30	30			
New	K	Number of cluster-related trade shows participated	Not applicable 1	Not applicable 1	Not applicable 1	Not applicable 1	20	20			
		in									
New	S	Number of joint activities with CRT	Not applicable 1	Not applicable 1	Not applicable 1	Not applicable 1	5	5			

<sup>&</sup>lt;sup>1</sup> This performance indicator measures progress toward a new initiative that begins in FY 2003-2004. The indicator did not appear under Act 12 of 2001 or Act 13 of 2002 and does not have performance standards for FY 2001-2002 or FY 2002-2003.

DEPARTMENT ID: Department of Economic Development

AGENCY ID: 05-251 Office of the Secretary

PROGRAM ID: Program A: Executive and Administration Program

4. (KEY) In the Office of Management and Finance, to ensure that at least 66% of the Department's e-readiness plan is completed by FY 2004.

Strategic Link: Relates to Program Goal 2: To create an internal operational structure that provides streamlined services and efficient processes consistent with appropriate guidelines

Louisiana: Vision 2020 Link: Relates to Objective 1.8: To improve the efficiency and accountability of governmental agencies

Children's Budget Link: Not applicable

Other Link(s): Not applicable

Explanatory Note: The Department's e-readiness plan is a multi-year project to complete 24 Information Technology (IT) projects to web-enable the top 20 business processes of the Department.

				PERFORMANCE INDICATOR VALUES								
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE				
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE				
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET				
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL				
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004				
12547	K	Percentage of total e-readiness plan implemented 1	25%	25%	41.6%	41.6%	68%	66%				
14019	S	Number of IT projects completed	Not applicable <sup>2</sup>	6	4	4	5	4				
14020	S	Number of IT training sessions	Not applicable <sup>2</sup>	10 3	4	4	8	8				

<sup>&</sup>lt;sup>1</sup> This is a cumulative value and represents the percent of completion from the start of the project in FY 2001-2002.

<sup>&</sup>lt;sup>2</sup> This performance indicator did not appear under Act 12 of 2001 and does not have a performance standard for FY 2001-2002.

<sup>&</sup>lt;sup>3</sup> The Department provided a higher level of training during FY 01-02 because of a conversion of the email system from Groupwise to Outlook; also providing opportunities to receive multiple levels of training in Microsoft Word, Excel and PowerPoint that will need to be repeated in FY 2002-2003.

DEPARTMENT ID: Department of Economic Development

AGENCY ID: 05-251 Office of the Secretary

PROGRAM ID: Program A: Executive and Administration Program

5. (KEY) In the Office of Management and Finance, to ensure quality support services by having no repeat Legislative Audit findings.

Strategic Link: Relates to Goal 1: To provide leadership to the Department in its efforts to sustain long-term economic development in Louisiana

Louisiana: Vision 2020 Link: Related to Objective 1.8: To improve the efficiency and accountability of governmental agencies

Children's Budget Link: Not applicable

Other Link(s): Not applicable

			PERFORMANCE INDICATOR VALUES						
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE	
	Е		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE	
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET	
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL	
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004	
14021	K	Repeat audit findings	Not applicable <sup>2</sup>	0	0	0	0	0	
14022	S	Savings resulting from State Loss Prevention Program Audit	Not applicable <sup>2</sup>	5%	5%	5%	5%	5%	
14024	K	Number of internal performance and compliance audits conducted	Not applicable <sup>2</sup>	10	15	15	15	15	
14026	K	Percentage of process improvements addressed/corrected	Not applicable <sup>2</sup>	100%	100%	100%	100%	100%	
14027	S	Percentage of employees satisfied with OMF services	Not applicable <sup>3</sup>	Not applicable <sup>3</sup>	90%	90%	90%	90%	
14029	S	Percent compliance with Performance Planning and Review System policies available	Not applicable <sup>2</sup>	50%	90%	90%	90%	90%	

<sup>&</sup>lt;sup>1</sup> If the Department passes the annual Office of Risk Management, State Loss Prevention Program Audit, the Department is rewarded with a 5% savings in Risk Management premiums.

<sup>&</sup>lt;sup>2</sup> This performance indicator did not appear under Act 12 of 2001 and does not have a performance standard for FY 2001-2002.

<sup>&</sup>lt;sup>3</sup> This performance indicator did not appear under Act 12 of 2001 and does not have a performance standard for FY 2001-2002 or an actual yearend performance for FY 2001-2002. The standard is based on the Department's desire to have at least a 90% satisfaction rating for Office of Management and Finance services.

DEPARTMENT ID: Department of Economic Development

AGENCY ID: 05-251 Office of the Secretary

PROGRAM ID: Program A: Executive and Administration Program

	GENERAL PERFORMANCE INFORMATION: Statewide Economic Measures												
				PERFORMANCE INDICATOR VALUES									
LaPAS			PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR					
PI			ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL					
CODE	PERFORMANCE INDICATOR NAME		1996	1997	1998	1999	2000	2001					
14013	Louisiana per capita income	1	\$19,609	\$20,458	\$22,206	\$22,839	\$23,334	\$24,535					
14014	U.S. per capita income	1	\$24,651	\$25,924	\$27,203	\$28,518	\$29,451	\$30,472					
14015	Louisiana per capita income as a percent of U.S. per capita income		79.55%	78.92%	81.63%	80.09%	79.23%	80.52%					
14016	Louisiana unemployment rate	2	6.7	6.1	5.7	5.1	5.5 5	5.7 5					
14017	U.S. unemployment rate	3	5.4	4.9	4.5	4.0	4.0 5	5.8 5					
14018	Number of nonagricultural jobs (in thousands)	4	1,825.5	1,877.1	1,894.5	1,909.6	1,994.1	1,936.4					

<sup>&</sup>lt;sup>1</sup> SOURCE: U. S. Department of Commerce, Bureau of Economic Analysis, Survey of Current Business

<sup>&</sup>lt;sup>2</sup> SOURCE: Louisiana Department of Labor. These figures do not include persons not in the labor force by desire and availability for work.

<sup>&</sup>lt;sup>3</sup> SOURCE: U. S. Department of Labor, Bureau of Labor Statistics. Does not include persons not in the labor force by desire and availability for work.

<sup>&</sup>lt;sup>4</sup> SOURCE: U. S. Department of Labor, Bureau of Labor Statistics. "Louisiana Market Information Bulletin." These figures represent total nonagricultural jobs statewide, adjusted for seasonality.

<sup>&</sup>lt;sup>5</sup> As of July 2001

DEPARTMENT ID: Department of Economic Development

AGENCY ID: 05-251 Office of the Secretary

PROGRAM ID: Program A: Executive and Administration Program

	GENERAL PERFORMANCE INF	ORMA	ATION: Companies	, Jobs and Wages by	Cluster			
			PERFORMANCE INDICATOR VALUE					
			COMPANIES	JOBS	WAGES			
LaPAS			PRIOR YEAR	PRIOR YEAR	PRIOR YEAR			
PI			ACTUAL	ACTUAL	ACTUAL			
CODE	PERFORMANCE INDICATOR NAME		FY 2000-2001	FY 2000-2001	FY 2000-2001			
New	Advanced Materials		2,930	87,153	\$1,157,048,555			
New	Agriculture/Food/Forestry		2,145	26,514	\$250,027,929			
New	Biotechnology/Biomedical		1,154	49,437	\$253,399,986			
New	Durable Goods		3,921	62,731	\$577,626,630			
New	Energy/Oil & Gas		4,685	82,650	\$608,884,751			
New	Entertainment		4,096	96,687	\$495,321,043			
New	Information Technology		2,440	51,918	\$595,848,605			
New	Logistics/Transportation		9,118	222,396	\$1,699,722,127			
New	Petrochemical/Enforcement Technology		3,888	77,267	\$712,100,263			
New	BRAS Multi-Cluster	2	7,864	135,168	\$1,069,172,686			
New	Total Cluster		42,240	891,920	\$7,419,752,574			
New	Total Non-Cluster	3	72,460	927,006	\$5,761,205,100			
New	Statewide Total		114,701	1,818,925	\$13,180,357,674			

<sup>&</sup>lt;sup>1</sup> SOURCE: Louisiana Department of Labor Unemployment Tax Counts (BlueBook). These figures represent the average of the four

<sup>&</sup>lt;sup>2</sup> The BRAS Multi-Cluster category includes cluster support industries.

<sup>&</sup>lt;sup>3</sup> The Non-Cluster category is largely comprised of the retail industry. Non-cluster industries also utilize LED incentive programs.